

## ArlingtonPermits.com Password Reset

1. Go to www.ArlingtonPermits.com

Click on "Forgot your Password?"

	SEARCH HELP - HOME
o online platform for permits, licenses, and re	gistrations.
Email Address *	in the second se
Remember me	
Forgot your password?	
	Do online platform for permits, licenses, and real LOGIN  Email Address *  Password *  Remember me  Forgot your password?  Login

2. Enter your email address. Then click the "Submit" button.



3. After you submit your email address you will receive a message stating a <u>Verification</u> <u>Code has been sent to the email address</u> your entered.



4. Check your email inbox for an email from noreply@arlingtontx.gov. If you do not receive the email in your inbox, check your "SPAM" folder. Then copy the verification code.

City of Arlington - online services - Forgot Password Reset Request

N noreply@arlingtontx.gov	
Retention Policy 4 Year Retention (4 years)	Expires 5/29/2028
Phish Alert	

A request has been received to reset your password for the City of Arlington - online services.

Please do not reply to this email. If you have any issues please email <u>Amanda-ITSupportTeam@arlingtontx.gov</u>.

5. Click the "Goto Verification Screen"

Arlington Permits Arlington, Texas	SEARCH HELP HOME
Thank You	
A Verification Code has been sent to your email. You will need this to Verify Your Email and reset your password.	
If you do not receive the Verification Code email within 5-10 minutes, please check to make sure that the email address is the same email user "SPAM" folder for the email. If you continue to experience difficulty while attempting to login or your account is locked, please click the Report someone will assist you.	d for your account. You should also check your Technical Issues link at the top of the page and
Goto Verification Screen	
	A.C.

- 6. To verify your email and set your new password:
  - a. Enter or paste the Verification Code you received in the email
  - b. Enter your new password
  - c. Confirm your new password (enter exactly as you entered it in New Password)
  - d. Make sure the password requirements are met at the bottom of the screen
  - e. Click the "Verify email" button

Arli	ington Permits		SEARCH HELP + HO
A	rlington, Texas		
	Email: *		and a start
	jessica.stafford@arlingtontx.gov		
а.	Verification Code: *		
	############		
b.	New Password: ⑦*		
C.	Confirm Password: *		1
			0
	Please confirm your password		
	Untitled		
d.	Password Requirements Met:		
	⊘ Password Min length: 10	⊘ Password Max length: 40	
	⊘ 1+ Uppercase Characters	Ø 1+ Numeric Characters	
13.0	⊘ 1+ Special characters (no spaces)	O New Password matches Confirmation	
e.	Verify email	Resend	Email Validation Code

7. When you have successfully completed the verification form you will receive a thank you message. Click Login to use your new account.

Arlington P Arlington, T	ermits exas	SEARCH HELP - HOME
all beck	Thank You	
	Thank you for verifying your email. Your account is now active, and you may now sign on.	Login Later

8. The login screen will be displayed. Enter your Email Address and new Password, then click the Login button to access your account.

Arlington Permits Arlington, Texas		SEARCH HELP HOME
Your one-st	op online platform for permits, licenses, and i	registrations.
	LOGIN ^ Email Address *	
	Password *	illin
	Remember me	
	Forgot your password?	

9. If you are not able to complete your password reset successfully, please submit a request for assistance by clicking the <u>Report Technical Issue</u>, under the Help tab.

Arlington Permits Arlington, Texas		0	SEARCH HE	LP - HOME	sues
Your one-stop	o online platform for permits, licenses, and i	regis <sup>-</sup> rat	tions	Supported Browser About	s
	LOGIN ^ Email Address *	1	aller.		
	Password *		111		
	C Remember me				
	Forgot your password?	in			-